



# Exeter Healthy Park Homes

Presentation by Peter Bywater - Senior Project Manager

Wessex Energy October 2016



- ▶ Up to 45% of heat lost in an uninsulated park home is through walls
- ▶ Insulating walls reduces heat loss and can save around £400 a year on fuel bills. (More for LPG or Electric – if adequately heated).
- ▶ Most park homes have some form of insulation but pre-1995 properties had no agreed insulation standard.
- ▶ Insulation hung off hangers at top of wall – but much may have now fallen down inside wall.
- ▶ Twice as much heat can be lost through an uninsulated park home wall than through an uninsulated masonry cavity wall.
- ▶ Like cavity walls, park home walls can be insulated – from the inside or from the outside.

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## Exeter Warm and Healthy Park Homes

- 4 licensed sites – Ringswell Park, Newport Park ,Rydon Park, Exonia Park
- Applications received = 74
- Benefit health check referrals made = 11
- Wessex Resolutions CIC Home Improvement loans applied for = 16
- Loans granted = 11
- Total grant spend paid out or allocated = £105,000
- Total loans released = £32,000
- Total cost of all works installed/quoted on = £235,000

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## Which measures have been installed to date?

- External Wall Insulation = 12 (12 more in progress) (£250-£400 a year)
- Underfloor Insulation = 18 (6 more in progress) (£100-£200 a year)
- Loft insulation = 6 (6 in progress) (£100-£220 a year)
- New boilers = 1 gas/1 LPG boiler replaced (£120-£230 a year)
- Double glazing = 4 properties (windows, doors, porches) (3 more in progress)
- Soffits, fascias, guttering = 2 (1 more in progress)
- Chassis repairs = 8

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## The residents behind the door

- 55% of residents on a benefit or allowance
- 52% over 70 years of age
- 87% over 60 years of age
- 68% with a diagnosed health condition
- 33% with a cardiovascular or respiratory condition
- 30% with a osteopathic condition (e.g. osteoporosis, arthritis)

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## Exeter Healthy Park Homes Scheme

- Developed by Keith Williams at Exeter City Council – who has been trying to set something up for Park Homes for a very long time.
- Managed and overseen by Wessex Energy Advice Centre.
- Up to £2000 grant to qualifying households – Over 50 years old and in park home in ECC area.
- Wessex Home Improvement Loans also available to top up – low 4% interest – up to 5 years up to £15,000.
- HHCRO LPG boiler offer being trialled with JJ Crump
- Total budget will allow at least 60 properties to benefit from various works.
- Still 8-10 properties able to apply and benefit from the works

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## Case Study 1 – Ringswell Park

### External wall insulation – enclosed porch and new windows



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## Case Study 2 – Newport Park

### External wall insulation



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### Case Study 3 – Ringswell Park LPG back boiler to wall mounted combi



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### Park Homes – Update on available support?

- ▶ We have been able to offer some assistance to some residents with the Exeter scheme.
- ▶ Some will see a huge benefit from the work completed.
- ▶ There is however much more to do, and still people who were unable to afford a loan or able to top up the cost of works they could have benefitted from.
- ▶ Still no ECO (Energy Company Obligation) funding to assist park homes.
- ▶ No utility company wants to be the first!
- ▶ Local Authorities in Devon trying to access Government funding 'Better Care'.

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## Future Assistance

- ▶ Public Health now struggling to find and deploy funding for new schemes.
- ▶ ECO – Utility companies can deliver their obligations cheaper on standard brick built properties.
- ▶ Warm Homes Discount – extended to park homes residents, qualifying residents (guarantee pension credit +) will be entitled to £140 a year. Check with your own utility company.
- ▶ If you don't have own meter, still waiting on information about trials.
- ▶ Fuel Poverty grant – from April 2018 there are plans for a grant (£2000 - £4000 tbc) to be made available to those who are in defined fuel poverty. No further information has been forthcoming.
- ▶ Given the high fuel cost and low incomes of many park home owners, this may be applicable to many park home owners.

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## Thanks for Listening Any Questions?

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